

## Harlow

Please use the following address and postcode:

**Brakes and Brakes Food Shop, Ash Industrial Estate, Flex Meadow, Harlow, Essex  
CM19 5TJ**

As you arrive at your destination please take the entry point clearly marked “Brakes Food Shop” which is the second entrance into the depot on your left-hand side (Using the left lane).

You will be asked to stop at security and will be allowed on site once there is a space available at our collection point.

Announce yourself to a Brakes employee upon arrival at the point of collection (**Bay 74**) (**maintaining the 2m rule**) where you will be given further instructions about your collection point.

### **Health & Safety – Please familiarise yourself with the following rules ahead of your collection**

- Please do not turn up early for your appointment – we have a strictly controlled time slot and you will not be allowed on site until the agreed time
- When you arrive at the collection point please reverse park
- Take extra care when reverse parking, aware at all times that large good vehicles will be using the site
- You **MUST** remain in your vehicle at all times unless instructed by a team member
- No children are allowed out of the vehicle when on site
- Failure to do so will result in you being asked to leave site and your order will not be available
- Once the order is ready please take this immediately and leave the customer parking area
- You will be responsible for moving your order to your vehicle. There will be no assistance available due to social distancing measures.

**Please bring your own pen to minimise the spread of COVID 19 with other customers**