

PORTBURY, BRISTOL

Please use the following address and postcode:

Brakes and Brakes Food Shop, Portbury Way, Royal Portbury Dock, BS20 7XN.

Collection Point

The entrance to the site is on the right hand side as you approach from the M5 after the roundabout.

The entrance will be clearly marked Brakes Food Shop Collections.

Please approach the gatehouse in a controlled manner being aware of large goods vehicles leaving the site and giving them adequate room to make the turn.

You will be asked to stop at security where your reference and time slot will be checked.

Further instructions will then be given about your collection point.

Health & Safety – Please familiarise yourself with the following rules ahead of your collection

- Please do not turn up early for your appointment – we have a strictly controlled time slot and you will not be allowed on site until the agreed time.
- When you arrive at the collection point please reverse park.
- Take extra care when reverse parking, aware at all times that large good vehicles will be using the site.
- You **MUST** remain in your vehicle at all times unless instructed by a team member.
- No children are allowed out of the vehicle when on site.
- Failure to do so will result in you being asked to leave site and your order will not be available.
- Once the order is ready please take this immediately and leave the customer parking area.
- You will be responsible for moving your order to your vehicle. There will be no assistance available due to social distancing measures.
- **Please bring your own pen to minimise the spread of COVID 19 with other customers**