

Premier Park Customer Order Collections Instruction for Collection

Please use the following address and postcode:

Brakes, Premier Park road, Park royal, London, NW10 7NZ

Collection Point

As you arrive at your destination please take the entry point clearly marked "**Brakes Click n Collect**" into the visitor car park and park in the visitor parking spaces located to the right of the reception. Please enter the first set of double glass doors towards reception and use the intercom to announce yourself and then wait for a representative to meet you, under no circumstances enter the second set of doors into reception area. Once a representative has met you please then exit the building completely whilst the representative will locate your order and place on the table between the two sets of double doors. Once the representative has entered back into reception area please re enter the first set of double doors and check your order and sign the paperwork and place into the relevant trays. You can then load your order into your vehicle.

Health & Safety – Please familiarise yourself with the following rules ahead of your collection

- Please do not turn up early for your appointment – we have a strictly controlled time slot and you will not be allowed on site until the agreed time.
- When you arrive at the collection point please reverse park.
- Take extra care when reverse parking
- No children are allowed out of the vehicle when on site.
- Failure to do so will result in you being asked to leave site and your order will not be available.
- Once the order is ready please take this immediately and leave the customer parking area.
- You will be responsible for moving your order to your vehicle. There will be no assistance available due to social distancing measures.
- Please bring your own pen to sign for receipt of items to minimise the spread of COVID 19 with other customers