

Bodelwyddan Customer Order Collections Instruction for Collection

Please use the following address and postcode:

**Brakes Royal Welch Ave
Bodelwyddan
Denbighshire
LL18 5TQ**

Collection Point

As you arrive at your destination please report to reception which is the first entrance into the depot on the left.

When you walk in the front entrance press the communication button which will be answered by a member of staff. You will be directed to your collection point. You will be required to follow the one-way system to the left and park at the click and collection point which will be clearly marked.

At the point of collection (maintaining the 2m rule) you will be met by a representative from the site who will take your order details and direct you to a waiting area.

Health & Safety – Please familiarise yourself with the following rules ahead of your collection

- Please do not turn up early for your appointment – we have a strictly controlled time slot and you will not be allowed on site until the agreed time.
- When you arrive at the collection point please reverse park.
- Take extra care when reverse parking
- No children are allowed out of the vehicle when on site.
- Failure to do so will result in you being asked to leave site and your order will not be available.
- Once the order is ready please take this immediately and leave the customer parking area.
- You will be responsible for moving your order to your vehicle. There will be no assistance available due to social distancing measures.
- Please bring your own pen to sign for receipt of items to minimise the spread of COVID 19 with other customers