

Dundee on site instructions

Please use the following address and postcode

Brakes, Riverside drive, Dundee, Tayside, DD21UR

Collection Point

- Customer orders will be pre-picked and loaded onto a vehicle parked in the Car park opposite the Security Gatehouse which will be the Customer collection point.
- Order will be collected from the vehicle and taken to the rear of the collection vehicle.
- All paperwork will be completed once the Customer is happy with the order.
- Any discrepancies i.e. shorts or damages should be recorded on the Customer refund form.
- Customer refund form along with top copy of invoice to be returned to Lynne in Distribution.
- Watch over the Customer, until they have left site.

Health & Safety

- **All customers have a strictly controlled time slot**
- **Please ensure they reverse park**
- **Orders will be left at rear of the car, Customer should not get out of car until you advise them order is ready to load.**
- **Customer has to load the order themselves**
- **No children are permitted to get out of the car.**
- **Customer should bring their own pen to minimise the spread of COVID-19.**